

OneConnect set up instructions for physician office staff

Browser set up and compatibility

Step 1—system requirements

-Hardware settings

Processor: minimum 3 Ghz Recommended Core i5

Memory: Minimum of 2 GB RAM / Recommended 4 GB RAM for optimal performance

Monitor: Minimum 1024 x 768 resolution

-Internet connections

Dial up is not supported

DSL and Cable only

-Operating systems

Microsoft Windows 7 with Internet Explorer version 9 or higher

Microsoft Windows 8 with Internet Explorer version 9 or higher

Mac OS

-Supported browsers

IE 9 and newer

Google chrome

Safari

Firefox

Step 2. Disable your pop up blocker

Step 3. How to enable active X controls

To enable the ability for ActiveX controls to be installed on your PC we will need to take the following steps:

- Go to the Menu bar and click Tools, then Internet Options.
- Select the Security Tab, then Click on the Trusted Sites Icon.
- Click on the Sites Button.
- Uncheck the box "Require server verification (https:) for all sites in this zone".

- In the "Add the Web site to the zone" Text box type the following 2 entries:
jackson.org **click Add**
jacksonhospital.net **click Add**
- Once the above entries are entered click the OK button in the bottom of the window.
- Click OK once more to close the Internet Settings window.

Step 5. One Content connector

Click appropriate operating system and follow instructions below:

- **Windows**
- **Mac**

(This is a one time installation per computer)

1. The file download dialogue box will appear. Select Open.
2. The Windows AnyConnect dialogue box will appear. Double click on installer package (this will open package/files).
3. Download dialogue box will appear, select Run.
4. Cisco AnyConnect VPN Client Setup will appear, select Next.
5. Accept license agreement and select next.
6. Select install from Cisco AnyConnect VPN client setup.
7. Select finish from Cisco VPN Client setup.
8. Close all windows and navigate to start > programs > locate Cisco AnyConnect VPN Client. Once located, right click and send to desktop.
9. From desktop, double click on Cisco AnyConnect Client.
10. Add vpn.jacksonhospital.net in the "Connect To: " field.
11. VPN client will appear in bottom right of system tray—you are now connected to the Jackson Hospital network.
12. Open browser and type the following URL: <http://mpfweb/mpf>
13. Create shortcut or add the URL to your favorites for easy access